



ReloFact: Pet Care Benefits

This ReloFact explains Pet Care Benefits. These are personalized benefits and are limited to the availability of funds. For additional information, please refer to articles 1.4, 4.6.03, 5.12 & 9.2.05 of the Relocation Directive.

The information provided in this document is made available in the form of a general guide and is to be used for information purposes only. The Relocation Directive remains the authority for the reimbursement of all relocation expenses and you are encouraged to review the directive for eligibility prior to incurring any expenses.

Pet Care Entitlements

If you are a pet owner, you may be entitled to basic pet care during your relocation. Typically, pet care is required when you are on your House Hunting Trip (HHT), Destination Inspection Trip (DIT) or while on Interim Lodgings, Meals and Miscellaneous (ILM&M). Reimbursement for boarding pets is limited to actual and reasonable, basic commercial care.

During Travel to New Location (TNL) you may be entitled to the costs associated with shipping your pet by commercial carrier or the charges a hotel/motel may charge for having a pet stay in the guest room.

Note: Basic pet care reimbursement does not include additional services such as grooming, walks, playtime, etc.

Does my Pet Qualify for Pet Care?

To qualify for pet care reimbursement your pet must be considered an animal that normally resides in the family home. Cattery, kennels, and farm animals such as horses are not considered pets for relocation purposes.

Pet Shipment Entitlement

You may be entitled to the following reimbursements:

- Personalized motor vehicle (PMV) travel, to and from airport, in advance of and/or after the move if required;
- Commercial transportation of pets;
- Compulsory pet care as required by the carrier or the host country; and
- Pet carrier, as required by the commercial carrier.

Note: During your relocation it will be your responsibility to make all arrangements to ship and board your pet(s).